



Annual Meeting & Member Appreciation Day PROUDLY CELEBRATING 73 YEARS!

Please review the enclosed information regarding our Annual Meeting Week April $2\,\mathrm{Ist}-24\mathrm{th}$. Every member that completes and returns their report approval/cash prize registration will be registered in the cash prize drawings totaling \$2000! Forms may be returned in person, by mail, fax or email. The business meeting will be held at the main office, located at 3261 N Mall Rd in Knoxville, at 4:00 for any new business. We will review our CU progress and confirm and elect our Volunteer Board of Directors. The nominating committee will recommend that incumbent Board members be re-elected to serve another 3 year term. The committee did not receive any other nominations.

Be sure to stop by and meet our new Vice President of Lending, Mrs. Sonya Antrican. Sonya has over 27 years of credit union experience and we are excited to welcome her to the New South family!



Spring Vacation? Need some Home Improvements? Debt Consolidation? Our Signature Loan with rates as low as 4.99% can help save you money - Give us a call today!



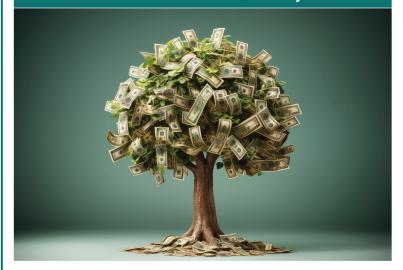
The flowers are blooming, the sun is shining and it's the perfect time to breathe easy with our Skip-A-Pay!

Holidays:

All branches will be CLOSED to observe the following holidays:

Friday April 18 Good Friday
Monday May 26 Memorial Day
Thursday June 19 Juneteenth National Independence Day
Friday July 4 Independence Day

NEW SOUTH – The Better Way to Bank!



Your Money Blossoms With Our Checking!

Still checking elsewhere? WHY!? A New South Checking Account Offers:

- •FREE Online Banking
- •Free Bill Pay
- •No Monthly Service Fees
- •No Per Check Fees
- •FREE E-Statements
- (No Minimum Balance Required)
- •FREE Mobile Banking
- •Instant Issue Debit Cards
- •FREE Notary Service
- •FREE Account Alerts
- •FREE In-Network ATM's





Contact Information

Knoxville (Main office):

phone (865) 523-0757 fax (865) 637-6535 address 3261 N. Mall Road Knoxville,TN 37924

Maynardville branch:

phone (865) 523-0757 address 4587 Maynardville Hwy.

Blaine Branch:

phone (865) 523-0757 address 191 Rutledge Pike NOT a mailing address

Payments by Mail:

address 3261 N. Mall Road Knoxville, TN 37924

E-Mail:

service4u@newsouthcu.com

Website and Online Banking: www.newsouthcu.com

Mobile Banking:



Automated Account Access: (by phone) (865) 673-8328

VISA:

Lost/Stolen I-800-449-7728 Activation I-800-654-7728

MASTERCARD: After Business Hours Only

Lost/Stolen 833-337-6075 **Activation** 800-992-3808

Hours of Operation:

Monday 8:30 - 4:30 Tuesday 8:30 - 4:30 VVednesday 10:00 - 4:30 Thursday 8:30 - 4:30 Friday 8:30 - 5:30







April is Autism Awareness Month

New South will donate \$5 to Autism Awareness for each account that you sign up for Estatements. Signing up is easy via our mobile app or on our website. No more keeping track of all those paper statements - you can access 2 years of statements at your fingertips.

AUTISM awareness

Travel Safe

When using your debit card in Tennessee, you should always process it as a CREDIT. Choosing "CREDIT" will give you more rights for disputes, returns and fraud protection. When traveling outside Tennessee, you should process transactions as a DEBIT and use your PIN whenever a PIN PAD is available. At restaurants, you can process it as a CREDIT since PIN PADS are not available.

Avoid getting your card temporarily blocked. You should contact the credit union IN ADVANCE of any out of state travel plans. Our 24/7 Fraud Detection System monitors transactions outside your normal area and may temporarily freeze your card until they contact you to confirm that you authorized the transaction. If you have any questions, feel free to contact our E-Services Department at (865) 523-0758 ext 384.

