



Annual Meeting & Member Appreciation Day PROUDLY CELEBRATING 73 YEARS!

Please review the enclosed information regarding our Annual Meeting Week April 21st – 24th. Every member that completes and returns their report approval/cash prize registration will be registered in the cash prize drawings totaling \$2000! Forms may be returned in person, by mail, fax or email. The business meeting will be held at the main office, located at 3261 N Mall Rd in Knoxville, at 4:00 for any new business. We will review our CU progress and confirm and elect our Volunteer Board of Directors. The nominating committee will recommend that incumbent Board members be re-elected to serve another 3 year term. The committee did not receive any other nominations.

Be sure to stop by and meet our new Vice President of Lending, Mrs. Sonya Antrican. Sonya has over 27 years of credit union experience and we are excited to welcome her to the New South family!



Signature Loan rates as low as 4.99%

*Offer subject to change and valid through 5/31/25.

Spring Vacation? Need some Home Improvements? Debt Consolidation? Our Signature Loan with rates as low as 4.99% can help save you money - Give us a call today!



Skip-A-Pay

The flowers are blooming, the sun is shining and it's the perfect time to breathe easy with our Skip-A-Pay!

Holidays:

All branches will be CLOSED to observe the following holidays:

Friday	April 18	Good Friday
Monday	May 26	Memorial Day
Thursday	June 19	Juneteenth National Independence Day
Friday	July 4	Independence Day

NEW SOUTH – The Better Way to Bank!



Your Money Blossoms With Our Checking!

Still checking elsewhere? WHY!! A New South Checking Account Offers:

- FREE Online Banking
- Free Bill Pay
- No Monthly Service Fees
- No Per Check Fees
- FREE E-Statements
- FREE Mobile Banking
- Instant Issue Debit Cards
- FREE Notary Service
- FREE Account Alerts
- FREE In-Network ATM's

(No Minimum Balance Required)

Spring Auto Rate Extravaganza!
Now thru April 30th, purchase or
refinance a vehicle from another
institution over to New South
with rates as low as 4.99%*!

Apply Today!

*Rates quoted "as low as" and are subject to change. Offer excludes existing New South Loans - refer to our regular rates. Other terms and conditions may apply.



Contact Information

Knoxville (Main office):

phone (865) 523-0757
fax (865) 637-6535
address 3261 N. Mall Road
Knoxville, TN 37924

Maynardville branch:

phone (865) 523-0757
address 4587 Maynardville Hwy.

Blaine Branch:

phone (865) 523-0757
address 191 Rutledge Pike
NOT a mailing address

Payments by Mail:

address 3261 N. Mall Road
Knoxville, TN 37924

E-Mail:

service4u@newsouthcu.com

Website and Online Banking:

www.newsouthcu.com

Mobile Banking:



Automated Account Access: (by phone)
(865) 673-8328

VISA:

Lost/Stolen 1-800-449-7728
Activation 1-800-654-7728

MASTERCARD: After Business Hours Only

Lost/Stolen 833-337-6075
Activation 800-992-3808

Hours of Operation:

Monday 8:30 - 4:30
Tuesday 8:30 - 4:30
Wednesday 10:00 - 4:30
Thursday 8:30 - 4:30
Friday 8:30 - 5:30



April is Autism Awareness Month

AUTISM
awareness



New South will donate \$5 to Autism Awareness for each account that you sign up for Estatements. Signing up is easy via our mobile app or on our website. No more keeping track of all those paper statements - you can access 2 years of statements at your fingertips.

Travel Safe

When using your debit card in Tennessee, you should always process it as a CREDIT. Choosing "CREDIT" will give you more rights for disputes, returns and fraud protection. When traveling outside Tennessee, you should process transactions as a DEBIT and use your PIN whenever a PIN PAD is available. At restaurants, you can process it as a CREDIT since PIN PADS are not available.

Avoid getting your card temporarily blocked. You should contact the credit union IN ADVANCE of any out of state travel plans. Our 24/7 Fraud Detection System monitors transactions outside your normal area and may temporarily freeze your card until they contact you to confirm that you authorized the transaction. If you have any questions, feel free to contact our E-Services Department at (865) 523-0758 ext 384.

NSCU
New South Credit Union

A Vacation Club savings account allows you to save money & earn interest throughout the year in anticipation of your dream vacation! Vacation Clubs payout March 31st so now is the time to open yours for 2026!

